

# WILLIAM K. BLEVINS

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## Cybersecurity / Information Technology

### EDUCATION

University of Louisville, College of Business. (Expected May 2023)

Bachelor of Science in Business Administration. Major: Computer Information Systems,  
Concentration: Cybersecurity, Cumulative GPA: 3.85.

### TECHNICAL SKILLS

**Cybersecurity:** Active Directory, Kali Linux, Wireshark, Cisco Packet Tracer, Nmap, Cryptool, Snort, Aircrack-ng, Iptables, Metasploit, TCP/IP, VPNs, PuTTY, WinSCP

**Virtualization / Cloud:** Oracle VirtualBox, VMWare Player, Linode Linux cloud platform, Docker

**Applications:** PowerShell, Excel, Visio, Visual Studio, Zoom Enterprise Phone Management

**Languages:** C#, SQL, HTML, CSS

**Databases:** Microsoft SQL Server, Access, Relational database design and normalization

**Operating Systems:** Microsoft Windows, MacOS, Linux (Kali, Debian, Ubuntu)

**Technical Writing:** Use Cases, Class Diagrams, Entity Relationship Modeling, UML Process Modeling, Requirements Management Plan, Requirements Traceability Matrix

### EXPERIENCE

**PC Technician, Spalding University.** (June 2022 - Present)

- Provide information technology help desk support and excellent customer service to a university campus of 250 faculty/staff and 1,500 students.
- Respond to 5-10 requests per day for password resets, multi-factor authentication information changes, and technical workstation troubleshooting.
- Setup, install, and troubleshoot both Windows and MacOS workstations, printers, projectors, phones, webcams, and other classroom/lab technology at a rate of 10-20 per week.

**Interlibrary Loan Coordinator, Louisville Free Public Library.** (December 2017 - May 2022)

- Singularly operated interlibrary loan department for a metropolitan library system with 17 branches.
- Provided excellent customer service to both library patrons and requesting libraries while processing 100-150 requests per week.

**Imaging Specialist, Republic Bank and Trust Company.** (December 2015 – August 2017)

- Scanned, imaged, and electronically filed sensitive client banking and loan documents for a regional bank with 45 branches in five states.

**Assistant Center Manager, Goodwill Industries of KY.** (September 2009 – December 2015)

- Managed store and donation operations by leading multiple interconnected teams to meet production goals, resulting in \$1,500 to \$2,500 daily revenue.